Novi Laser & Aesthetic Center Michael A. Roth, M.D.P.C.
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Late Arrivals, Cancellation, Re-Schedule & Missed Appointment Policy

Due to an unusually large number of patients who do not show for their appointments and who do not call in advance to cancel those appointments we were forced to implement a "No-Show, Late Arrivals, Cancellation & Missed Appointment" policy and this form is to help the patient understand how our policy works.

We ask that you call at least 48 hours in advance if you are unable to keep your appointment. This gives us the opportunity to offer the appointment time to another patient who needs to see our esthetician. If we do not receive a phone call you will be charged "No-Show, Late Arrivals, Cancellation & Missed Appointment" fee of $50.00 dollars or you will lose your treatment scheduled for that day.

Late Arrivals

We ask that patients arrive in a timely manner. If you arrive more than 10 minutes late for your appointment you may not be able to be seen and this will be consider a "No Show, Late Arrivals, Cancellation & Missed Appointment " your treatment time will be less than anticipated or you will lose your treatment for that day.

Our "No-Show, Late Arrivals, Cancellation & Missed Appointment" fee is a charge of fifty dollars ($50.00) and will be charged to you, the patient or you can choose to lose your treatment for that day. This fee is not payable by any insurance company and therefore will be due to you before future services are rendered.

Please note that is has been and will continue to be our policy that you are responsible to remember your appointment with us, it is not the office responsibility to remind you of your appointment with us.

Additionally, you will lose your treatment for that day or you can choose to pay the penalty of $ 50.00 for any pre-paid package, daily deal & special deal appointment that are no-show, cancelled, re-scheduled, missed & late arrivals.

Your signature below indicates that you have read and understand our policy.

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Signature of Patient or Guardian Date

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Print Name